

Leo Strong

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Authorized to work in the US for any employer

Work experience

Barista

El Alba Cooperative | Aurora, CO

February 2026 to August 2026

- Preparing beverages and food items to serve to customers
- Making and sharing posts on company's social media to boost revenue
- Assisting with preparing and serving food for catering events
- Keeping and maintaining accurate inventory of kitchen and kiosk

Bookseller

Barnes & Noble | Aurora, CO

October 2023 to February 2024

- Created a welcoming, engaging environment for customers
- Maintained presentation and commerciality throughout the bookstore by keeping displays neat and tidy
- Leveraging store campaigns to engage in conversation with each customer
- Recognizing and offering to help both customers and employees with urgency and care

Barista

Starbucks | Lakewood, CO

November 2021 to August 2023

- Interacted with customers in a friendly and productive way
- Multitasked and remained calm in a fast-paced work environment
- Maintained good relationships with regular customers
- Handled customer feedback and used problem-solving skills to find alternative solutions

Undergraduate Researcher

University of Colorado Boulder | Boulder, CO

November 2021 to December 2021

- Conducted a survey of CU Boulder students on the usability and effectiveness of an integral platform for student resources
- Presented findings from gathering student feedback

Undergraduate Researcher

University of Colorado Boulder | Boulder, CO

September 2021 to December 2021

- Researched career outcomes for Information Science (INFO) majors and minors
- Analyzed labor statistics
- Surveyed INFO graduates and interviewed select participants
- Collaborated with and presented findings to INFO faculty members.

Barista

King Soopers | Broomfield, CO

June 2019 to November 2021

- Prepared drinks and food items for customers using proper food handling procedures
- Multitasked and remained calm in a fast-paced work environment
- Established worker-friendly methods of maintaining hygiene standards
- Maintained good relationships with regulars
- Listened to customers and used problem-solving skills to find alternative solutions where necessary

Courtesy Clerk

King Soopers | Broomfield, CO

May 2017 to July 2018

- Worked quickly and remained calm in a fast-paced work environment
- Provided friendly and effective customer service
- Worked individually and as part of a team

Education

Information Science (Bachelor of Science)

University of Colorado Boulder | Boulder, CO

August 2018 to December 2022

High school diploma or GED

Skills

Design research Qualitative analysis Cash handling Café Restaurant experience

Guest services Microsoft Office Qualitative research Processing cash transactions

Schedule management Customer inquiry handling Customer service Food safety Python

Food preparation Communication skills Attention to detail Digital art Manual handling

Technical Proficiency Google Docs Computer literacy Table cleanliness maintenance

Detail-oriented Phone etiquette Microsoft Excel Driving Quantitative analysis

Microsoft Outlook Microsoft Word Cashiering Data analysis skills

Quick service & fast food restaurant Organizational skills Typing Public speaking

POS systems Cold brew coffee making Microsoft PowerPoint Coffee experience

Computer skills Office experience Analysis skills Food handling Data entry Windows

Drink service Barista Experience Data collection Beverage preparation Time management

Customer support Data visualization Food service Computer operation Presentation software

User research Analytics Word processing Usability Writing skills

Languages

English

Links

<https://leojstrong.com/>

Certifications and licenses

Driver's License

November 2022 to February 2028

Food Handler Certification